

Appendix F. Summary of Environmental Complaints and Cumulative Statistics on Exceedances, Notification of Summons, and Prosecution

Summary of Environmental Complaints

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
14 January 2025	A complaint regarding dust nuisance at 3RS construction site was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated cleaning works were carried out inside the North Wing Level 6 of Terminal 2 Concourse. The relevant contractor improved their dust mitigation measures by wetting the floor and using a mist sprayer prior to undertaking the cleaning works; and conducting refresher training with frontline cleaning workers on dust suppression measures for cleaning works. During the ET's site inspections, no dust related item was recorded. The relevant contractor was reminded to keep review their dust mitigation measures and to enhance dust suppression measures before conducting cleaning and other dusty works to prevent dust nuisance. Hence, the case was considered closed.	Closed
25 April 2025	A complaint regarding dust nuisance at 3RS construction site was received.	The ET initiated an investigation. The relevant contractor confirmed that mixing works had been conducted in the area. Prior to resuming such activities, dust mitigation measures were enhanced and training was provided to workers. The ET conducted site inspections and did not observe any dust-related items. The contractor was reminded to continue reviewing dust control measures and ensure proper training is provided before future mixing works. Based on the findings, the complaint case is considered resolved and closed.	Closed
7 August 2025	A complaint regarding dust nuisance at 3RS construction site was received.	The ET initiated an investigation and identified the concerned area as the Terminal 2 Concourse haul road. The relevant contractor explained that the way the two water trucks were deployed had reduced the effectiveness of dust suppression along the haul road. The arrangement was adjusted, dust mitigation measures were enhanced, and refresher training was provided to workers. The ET conducted site inspections and did not observe any dust-related items. The contractor was reminded to continue reviewing dust control measures at the concerned haul road. Based on the findings, the complaint case is considered resolved and closed.	Closed

Cumulative Statistics for Valid Exceedances for the Environmental Monitoring

		Total no. recorded in the reporting period	Total no. recorded since the project commenced
1-hr TSP	Action	0	0
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Waste	Action	0	1
	Limit	0	0
Water	Action	Nil ⁽²⁾	0
	Limit	Nil ⁽²⁾	0
CWD	Action	Nil ⁽³⁾	0
	Limit	Nil ⁽³⁾	0

Remark: 1) Exceedances, which are not found project related, are not shown in this table.

2) With the completion of land formation works including seawall construction and all marine filling works in the first quarter of 2023, the construction phase water quality impact monitoring was terminated after 31 October 2023. No water quality impact monitoring was undertaken during the reporting period.

3) Construction phase CWD monitoring by small vessel line-transect survey supplemented by land-based theodolite tracking survey and passive acoustic monitoring was completed in December 2023. No CWD impact monitoring was undertaken during the reporting period.

Cumulative Statistics for Non-compliance, Complaints, Notifications of Summons and Prosecution

Reporting Period	Cumulative Statistics			
	Non-compliance	Complaints	Notifications of Summons	Prosecutions
This reporting period	0	3	0	0
From 28 December 2015 to end of the reporting period	0	83	2	2