

# Appendix G. Summary of Environmental Complaints and Cumulative Statistics on Exceedances, Notification of Summons, and Prosecution

## Summary of Environmental Complaints

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
19 December 2022	In the previous reporting period of 2022, a complaint regarding dust nuisance was received.	ET requested the related contractors to provide information regarding the complaint. The relevant contractor informed there was an alarm fault which led to the incident. The system was rectified by the contractor and no observation regarding dust nuisance was recorded during the subsequent joint site inspection and regular site inspections. All contractors were reminded to properly implement dust mitigation measures in their works sites in accordance with the implementation schedule in the Updated EM&A Manual. Hence, the case was considered closed.	Closed
9 June 2023	A complaint regarding noise nuisance was received.	ET requested the relevant contractor to provide information related to the complaint. The bridge demolition works was carried out on 9 June 2023. No observation regarding noise nuisance was recorded during regular site inspections. The relevant contractor was reminded to review and continuously implement their enhanced noise mitigation measures. Hence, the case was considered closed.	Closed
4 October 2023	A complaint regarding dust nuisance at 3RS reclaimed area was received.	ET requested the relevant contractors to provide information regarding the complaint. During the ET's site inspection, water spraying was provided on the related haul road, yet part of the road was observed dry with fugitive dust. The concerned contractor updated their dust suppression plan and an additional water truck was provided plus two sets of water sprinkler systems were installed as mitigation enhancements. Hence, the case was considered closed.	Closed
9 October 2023	A complaint regarding dust nuisance at Northeast Quay (NE Quay) was received.	ET requested the relevant contractors to provide information regarding the complaint and the replies indicated dust suppression measures such as water spraying and wheel washing were provided at NE Quay. During the ET's site inspections, no dust nuisance was observed. Having said that, the relevant contractors were reminded to properly implement and enhance dust measures at NE Quay. Hence, the case was considered closed.	Closed
16 October 2023	A complaint regarding noise and dust nuisance at Sky Plaza Road was received.	ET requested the relevant contractor to provide information regarding the complaint and reply indicated dust suppression measures and noise control measures were implemented at the related works area. Although no dust and noise nuisance issues were recorded during ET's site inspection, as an enhanced mitigation measure, the relevant contractor erected an additional layer of noise insulation materials to enclose the boundary of the works area and also adjusted the works schedule to start later in the morning to minimize noise and dust nuisance to the public. The relevant contractor was reminded to keep on review and continuously implement their enhanced dust and noise	Closed

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
		mitigation measures. Hence, the case was considered closed.	
20 October 2023	A complaint regarding sand and gravel at South Perimeter Road was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated the automatic wheel washing facility and provision of water spraying on vehicle wheels were both operating in normal condition. Despite no sand and gravel issue was recorded during ET's site inspections, the relevant contractors deployed water trucks to spray the ground at the concerned area, reminded all drivers to go through the wheel washing arrangement before exiting to public road and provided refresher training on manual wheel washing for their frontline workers. The relevant contractors were reminded to keep review and continuously provide proper wheel washing efforts and implement their enhanced mitigation measures. Hence, the case was considered closed.	Closed
30 October 2023	A complaint regarding dust nuisance from sand barge near Castle Peak Bay was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated they had delivery barges moored at Marine Department's Designated Tuen Mun Immigration Anchorage Area during the period in which dust mitigation measures including water spraying were implemented on the barges. ET's checking in the Maritime Surveillance System indicated no barges under 3RS were moored near the Castle Peak Bay during the period of the complaint. Having said that, the relevant contractors were reminded to continuously and properly implement dust mitigation measures on their delivery barges. Hence, the case was considered closed.	Closed
21 November 2023	A complaint regarding dust nuisance at South Perimeter Road was received.	ET requested the relevant contractor to provide information regarding the complaints and replies indicated both the wheel washing facilities and road washing arrangement were enhanced by the contractor. During ET's inspections, manual and automatic wheel washing, and road sweeping and washing were observed in operation at the concerned area. Having said that, the relevant contractor was reminded to ensure vehicles are properly washed before leaving works areas and ensure no sand and gravel would be deposited outside works areas. Hence, the case was considered closed.	Closed
21 November 2023	Another complaint regarding dust nuisance at South Perimeter Road was received.		
21 November 2023	A complaint regarding sand and gravel issue at South Perimeter Road was received.		
27 November 2023	A complaint regarding sand and gravel issue at South Perimeter Road was received.		
12 December 2023	A complaint regarding alleged environmental nuisance at Cheong Yip Road was received.	ET requested the relevant contractors to submit details concerning the complaint received and one of them replied they had concrete mixer trucks leaving 3RS construction site via Cheong Yip Road in which workers were assigned by the contractor to conduct road sweeping and road washing at the road. Subsequent inspections by the ET did not identify any environmental nuisances on Cheong Yip Road. The relevant contractor was reminded to continue and properly implement environmental mitigation measures when concrete mixer trucks leave the 3RS construction site via Cheong Yip Road. Hence, the case was considered closed.	Closed

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
18 December 2023	A complaint regarding alleged dust nuisance at South Perimeter Road was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures including automatic and manual wheel washing facilities, road washing and sweeping arrangements, and water spraying during breaking activities were implemented. During the ET's inspections, no alleged nuisance was recorded at the concerned area. The relevant contractors were reminded to ensure vehicles are properly washed before leaving the 3RS construction site area and continue to implement dust mitigation measures and ensure no dust nuisance. Hence, the case was considered closed.	Closed

### Cumulative Statistics for Valid Exceedances for the Environmental Monitoring

		Total no. recorded in the reporting period	Total no. recorded since the project commenced
1-hr TSP	Action	0	0
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Waste	Action	0	1
	Limit	0	0
Water	Action	0	0
	Limit	0	0
CWD	Action	0	0
	Limit	0	0

Remark: Exceedances, which are not found project related, are not shown in this table.

### Cumulative Statistics for Non-compliance, Complaints, Notifications of Summons and Prosecution

Reporting Period	Cumulative Statistics			
	Non-compliance	Complaints	Notifications of Summons	Prosecutions
This reporting period	0	12	0	0
From 28 December 2015 to end of the reporting period	0	70	2	2