

Appendix F. Summary of Environmental Complaints and Cumulative Statistics on Exceedances, Notification of Summons, and Prosecution

Summary of Environmental Complaints

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
22 January 2024	A complaint regarding dust nuisance at 3RS construction site was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures were in place. During the ET's site inspections, no dust related items were recorded. Nevertheless, the relevant contractors were reminded to continuously implement dust mitigation measures at haul roads and works areas. Hence, the case was considered closed.	Closed
15 March 2024	A complaint regarding construction dust at Airport North Interchange and South Perimeter Road was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures were in place. During the ET's site inspections, no dust related items were recorded. Nevertheless, the relevant contractors were reminded to continuously implement dust mitigation measures at their vehicular site exits and works areas adjacent to public roads. Hence, the case was considered closed.	Closed
15 March 2024	A complaint regarding noise issue at Cheong Tat Road was received.	ET requested the relevant contractor to provide information regarding the complaint and reply indicated noise control measures were implemented. During the ET's site inspections, no noise nuisance issue was recorded. Nevertheless, the relevant contractor was reminded to continuously implement their current and enhanced noise mitigation measures. Hence, the case was considered closed.	Closed
21 May 2024	A complaint regarding dust nuisance at 3RS construction site was received.	ET requested the relevant contractor to provide information regarding the complaint and reply indicated dust suppression measures were in place. During the ET's site inspections, no dust related items were recorded. Nevertheless, the relevant contractor was reminded to continuously implement dust mitigation measures at the concerned haul roads. Hence, the case was considered closed.	Closed
23 May 2024	A complaint regarding light nuisance coming from airport island as observed from Tung Chung was received.	ET requested the relevant contractor to provide information regarding the complaints and reply indicated the concerned contractor immediately adjusted lighting angles of spotlights and conducted refresher training with frontline workers on the use of lighting at the concerned area. During the ET's site inspections, the observed lighting nuisance was minimised. Nevertheless, the relevant contractor was reminded to keep review and ensure no light nuisance. Hence, the cases were considered closed.	Closed
23 May 2024	Another complaint regarding light nuisance coming from airport island as observed from Tung Chung was received.		

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
3 September 2024	A complaint regarding dust nuisance at 3RS construction site was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures were implemented. During the ET's site inspections, fugitive dust due to vehicle movements and dry haul roads were recorded. The relevant contractors were reminded to continuously review and update their respective dust suppression plan including but not limited to the availability of water trucks, adequacy of water spraying and frequency of environmental training for workers, and also implement dust mitigation measures at their haul roads in works areas. Hence, the case was considered closed.	Closed
4 October 2024	A complaint regarding dust nuisance at 3RS construction site and muddy trails on public roads was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures were implemented and water trucks were also arranged to provide road washing at public roads. During the ET's site inspections, repeated observations on dusty tyre trails at vehicular exit were recorded. The relevant contractor was reminded to closely monitor the effectiveness of their wheel washing operation at vehicular exits to ensure all vehicles are properly washed before leaving the construction site and to minimise dust nuisance at public roads; and to provide refresher trainings to their frontline staff and vehicle drivers to avoid recurrence of the malpractices. Hence, the case was considered closed.	Closed
25 October 2024	A complaint regarding dust nuisance was received.	ET requested the relevant contractors to provide information regarding the complaint and replies indicated dust suppression measures were implemented, water trucks were arranged to provide water spraying at the stockpile area near Western Quay; incoming materials from vessels were pre-wetted before delivering to the stockpile area; and height of the stockpile was kept at a relatively low level. During the ET's site inspections, no dust related item was recorded. The relevant contractors were reminded to continuously review and update their dust suppression plan including the adequacy of dust mitigation measures at their stockpile areas; to stay vigilant on the height of their stockpile areas and to prevent fugitive dust emission; and to maintain proper watering records for their stockpile area. Hence, the case was considered closed.	Closed
31 October 2024	A complaint regarding dust nuisance was received.	ET requested the relevant contractor to provide information regarding the complaint and reply indicated dust suppression measures were implemented including water spraying was arranged during the loading and unloading activities of the construction and demolition waste materials at the concerned temporary waste storage area. During the ET's site inspections, no dust related item was recorded. The relevant contractor was reminded to continuously review and enhance the dust mitigation measures, including increase frequency of water spraying at the temporary waste storage area and the adjacent haul road near Eastern Quay. Hence, the case was considered closed.	Closed

Cumulative Statistics for Valid Exceedances for the Environmental Monitoring

		Total no. recorded in the reporting period	Total no. recorded since the project commenced
1-hr TSP	Action	0	0
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Waste	Action	0	1
	Limit	0	0
Water	Action	Nil ⁽²⁾	0
	Limit	Nil ⁽²⁾	0
CWD	Action	Nil ⁽³⁾	0
	Limit	Nil ⁽³⁾	0

Remark: 1) Exceedances, which are not found project related, are not shown in this table.

2) With the completion of land formation works including seawall construction and all marine filling works in the first quarter of 2023, the construction phase water quality impact monitoring was terminated after 31 October 2023. No water quality impact monitoring was undertaken during the reporting period.

3) Construction phase CWD monitoring by small vessel line-transect survey supplemented by land-based theodolite tracking survey and passive acoustic monitoring was completed in December 2023. No CWD impact monitoring was undertaken during the reporting period.

Cumulative Statistics for Non-compliance, Complaints, Notifications of Summons and Prosecution

Reporting Period	Cumulative Statistics			
	Non-compliance	Complaints	Notifications of Summons	Prosecutions
This reporting period	0	10	0	0
From 28 December 2015 to end of the reporting period	0	80	2	2