



Copyright in this document and all proprietary rights in the information it contains belong to the AA. It is a condition of the supply of this document, in whatever form, that the recipient shall hold it in confidence and shall not duplicate or otherwise reproduce it in whole or in part, nor disclose its contents without the written consent of the AA.

Rev.	Date	Description	Checked
A	02DEC15	FIRST ISSUE	AD
B	06FEB17	SECOND ISSUE	AD



FLOW CHART OF COMPLAINT INVESTIGATION PROCEDURES

Consultant's Signatures for Approval		Date
Design	PL	06FEB17
Checkers	TL / TK	06FEB17
Approver	AD	06FEB17

EXPANSION OF HONG KONG INTERNATIONAL AIRPORT INTO A THREE-RUNWAY SYSTEM		
Drawing No.	MCL / P132 / EMA / 14-001	Scale at A3 25000
Rev.	B	